



WEST KNOX

WINDOWS & SIDING

Lifetime Limited Warranty

Our High Performance Vinyl Windows and Patio Doors featuring our *Clima-Tech Glass* package are **GUARANTEED FOR AS LONG AS YOU OWN THEM.**

West Knox Windows & Siding warrants to the original purchaser of its High Performance Windows and Patio Doors that there will be **NO CHARGE** for any necessary **REPAIR, PARTS OR MATERIAL**, due to any **MANUFACTURING** or **INSTALLATION** defect with your products.

ADDITIONALLY, IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY:

- **NO CHARGE** will be made for **LABOR.**
- **NO CHARGE** will be made for **SEAL FAILURE.**
- **NO CHARGE** will be made for **BROKEN GLASS.**
- **NO CHARGE** will be made for **SCREEN REPAIR***.
*Does not include patio doors.
- **NO CHARGE** will be made for **SERVICE CALLS.**

This warranty does not apply to ordinary maintenance of windows and patio doors, including but not limited to cleaning, caulking, or windows and patio doors which have been subjected to acts of God, fire, civil disorders, war, or unreasonable use, abuse or misuse.

Condensation on any window or patio door is the natural result of excessive moisture in the house, and does not indicate a defective window or patio door, or faulty installation.

THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE CONTAINED HEREIN. THERE ARE NO WARRANTIES OF ANY TYPE OR NATURE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

West Knox Windows & Siding continually strives for exceptional customer service. However, this warranty can be voided, with notice, at company discretion under special circumstances. In that case, the manufacturer's warranty remains on your covered products through the manufacturer. This warranty supersedes previously issued warranties since 2009. Any future questions about your products or this warranty, please contact us at: **West Knox Windows & Siding**, 6767 Jubilee Center Way, #101, Knoxville, TN 37912, (865) 684-5807.